

Autodesk® AutoCAD® Design Suite 2014

Questions and Answers

AutoCAD Design Suite includes AutoCAD, plus tools to create, capture, connect, and showcase your designs and streamline your workflow

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1. General product information

1.1 What is AutoCAD Design Suite 2014?

Autodesk® AutoCAD® Design Suite 2014 delivers the power of AutoCAD® 2014 software, plus tools to help you create, capture, connect, and showcase your designs and streamline your workflow. Create and sketch extraordinary designs with AutoCAD's industry-standard tools. Capture design information from almost any source and convert it into a DWG™ file. Connect to Autodesk® 360 cloud services for easy sharing, collaboration, and rendering—and showcase your design ideas with illustrations, renderings, 3D presentations, and 3D printing.

1.2 What products are in AutoCAD Design Suite 2014?

AutoCAD Design Suite is available in three editions: Standard, Premium, and Ultimate—which include the following products:

Included Software Products	AutoCAD® Design Suite Standard 2014	AutoCAD® Design Suite Premium 2014	AutoCAD® Design Suite Ultimate 2014
AutoCAD® 2014	√	√	√
AutoCAD® Raster Design 2014	√	√	√
Autodesk® SketchBook® Designer 2014	√	√	√
Autodesk® Showcase® 2014	√	√	√
Autodesk® Mudbox® 2014	√	√	√
Autodesk® Cloud Rendering	√	√	√
Autodesk® 3ds Max® Design 2014		√	√
Autodesk® Alias® Design 2014			√

1.3 How do I know which Design Suite edition is right for me?

AutoCAD Design Suite enables you to do more with AutoCAD software. And it's all powered by DWG™ technology. If you are an AutoCAD user, consider one of the following AutoCAD Design Suite 2014 editions:

Standard Edition

- **AutoCAD 2014 software**, for exploring 3D design concepts and speeding documentation
- **Raster Design 2014 software**, for converting paper documents and raster images to AutoCAD files
- **SketchBook Designer 2014 software**, for sketching design concepts and producing high-quality illustrations
- **Showcase 2014 software**, for transforming AutoCAD designs into 3D presentations you can share
- **Mudbox 2014 software**, for sculpting and painting 3D design concepts with precision detail

Premium Edition

- Includes everything the Standard Edition offers, plus:
- **3ds Max Design 2014 software**, for producing cinematic-quality renderings from your AutoCAD files

Ultimate Edition

- Includes everything the Premium Edition offers, plus:
- **Alias Design 2014 software**, for creating quality class-A surfaces

1.4 Will upgrades be available from stand-alone products to AutoCAD Design Suite 2014?

Yes, upgrades are available from current and previous versions of AutoCAD, 3ds Max, 3ds Max Design,* and Alias Design** software to AutoCAD Design Suite 2014 software. Please contact your reseller for more details. Find a [reseller near you](#).

* 3ds Max Design is included with the Premium Edition

** Alias Design is included with the Ultimate Edition

1.5 Can I upgrade from AutoCAD Design Suite 2013 to AutoCAD Design Suite 2014?

Yes, upgrades from Autodesk Design Suite 2012 and AutoCAD Design Suite 2013 to AutoCAD Design Suite 2014 follow the [Autodesk simplified upgrade pricing model](#).

1.6 What is the cost of AutoCAD Design Suite and how do I buy it?

All three editions of AutoCAD Design Suite 2014 are available through [Autodesk Authorized Resellers](#), who are certified to provide a high level of customer service, including product training, implementation services, and support.

The three editions are also available through the [Autodesk online store](#).

Learn more about [how to buy](#).

2. Technology**2.1 What web-based features and services are available for AutoCAD Design Suite 2014?**

Autodesk 360 is a cloud computing platform for delivering products and services to customers. With Autodesk 360, customers gain a workflow advantage by connecting products on the desktop to secure and virtually infinite computing power in the cloud, helping them rapidly design, visualize, simulate, and share their ideas anywhere, anytime***, and from any device. Customers with AutoCAD Design Suite on subscription have access to more [cloud computing capacity](#) than they would with individual products alone.

2.2 What are the system requirements for AutoCAD Design Suite?

For a complete list of system requirements for AutoCAD Design Suite, please refer to the [Suites System Requirements](#) page.

2.3 Is AutoCAD Design Suite supported on Windows® 8?

Yes, please see the system requirements above.

*** Access to services requires an internet connection and is subject to any geographical restrictions set forth in the Terms of Service.

3. Installation, configuration, and licensing**3.1 Is AutoCAD Design Suite available as a stand-alone and network license?**

Yes, AutoCAD Design Suite is available for both stand-alone and network licensing. Licensing is handled through standard Autodesk licensing processes using Autodesk Licensing Manager (ADLM). Customers who purchase multiple network licenses for suites that have common products and are only able to access a subset of prior version copies can get their full prior version entitlement by contacting their reseller or [registering online](#) to have the licenses reissued.

3.2 Do all products in AutoCAD Design Suite need to be used on the same workstation?

Yes, the software applications within an AutoCAD Design Suite license can only be installed on a single computer. They cannot be split across multiple workstations.

3.3 How do I activate my software?

Through the activation and registration interface, you can activate your product 24 hours a day, seven days a week, over the Internet or via email. Either option takes only a few steps to complete and requires your product serial number and registration information. More information on product activation can be found on the [Autodesk Licensing page](#).

3.4 What if I have more than one computer? Can I use my software on multiple machines?

Autodesk recognizes that some users may need to operate the software when they are away from their usual work location. To accommodate this need, the product activation technology enables an employee to install the software on a second computer owned by the employee's company, provided it is for use away from the employee's usual work location, the software is used only by that employee and no other, and only one of the two copies of the software is ever in use at any one time. Consult the Autodesk Software License Agreement for details about using the software on a second computer.

4. Compatibility and interoperability

4.1 How do the products within AutoCAD Design Suite work together?

The products in AutoCAD Design Suite can be used together in collaborative workflows throughout the design process—from conceptualization to final visualization. AutoCAD Raster Design 2014, SketchBook Designer 2014, Showcase 2014, and 3ds Max Design 2014 can all be accessed directly from within AutoCAD 2014. New Design Suite workflows make it easier than ever before to send AutoCAD designs directly to Showcase and 3ds Max Design, and DWG technology makes it easier to move data between applications and helps prevent time spent on rework.

4.2 What is Autodesk 360?

Autodesk 360 is a cloud-computing platform for delivering web-based products and services to AutoCAD Design Suite customers. With Autodesk 360, customers can connect their workflows with products on the desktop to secure and ubiquitous computing in the cloud, helping them rapidly design, visualize, simulate, optimize, and share their ideas. Customers using AutoCAD Design Suite have access to broader cloud-based capabilities and capacity than they would with individual products alone.

- Autodesk 360 helps customers to work wherever their jobs take them by connecting software on the desktop to services in the cloud and mobile devices for design, analysis, and optimization.
- Cloud computing connects extended team members with each other more effectively and efficiently, fostering better collaboration.

With [Autodesk Subscription](#), AutoCAD Design Suite customers have access to more cloud computing capabilities and capacity.

5. Consulting, training, and support

5.1 How do I obtain technical support?

Direct technical support is available from both Autodesk and Autodesk Authorized Resellers. Furthermore, Autodesk Subscription is comprehensive software, support, and training package that helps simplify your technology upgrades and boost your design productivity. Purchase of Autodesk Subscription includes web support from Autodesk technical experts for all your installation, configuration, and troubleshooting questions. To learn more about Autodesk Subscription, [go online](#) or contact your Autodesk Account Executive or your Autodesk Authorized Reseller.

5.2 Is technical support available through Autodesk Subscription?

When you enroll your AutoCAD Design Suite 2014 software licenses in Autodesk Subscription, you are entitled to direct technical support via the web. Your Autodesk distributor, Autodesk Authorized Reseller, or Autodesk retailer can provide you with Autodesk Subscription enrollment information and program and pricing details for your location.

5.3 How do I get training and learn more about AutoCAD Design Suite 2014?

There are multiple ways to get additional information and training on AutoCAD Design Suite 2014:

- Go [online](#) for more product information, workflow demonstration videos, customer stories, and trial downloads.
- Go to the Autodesk Services and Support page on [Autodesk.com](#) for more information regarding training tools and resources, as well as to find an Autodesk Authorized Training Center (ATC®) near you.
- Connect with your peers and Autodesk on our [community page](#) to learn, exchange, and contribute ideas that will help you work more productively.
- Check out product overview and demonstration videos on the [YouTube AutoCAD Exchange channel](#):
- Watch videos, engage in discussions, and learn tips & tricks on <http://wikihelp.autodesk.com>, a site focused on collaborative learning for Autodesk users.
- Contact an Autodesk Authorized Reseller.

5.4 Can I try AutoCAD Design Suite before I buy it?

Yes, fully functioning 30-day free**** trials are available for all three AutoCAD Design Suite editions. Simply [download](#) them.

****Free products are subject to the terms and conditions of the end-user license and services agreement that accompanies the software.

6. Subscription

6.1 Is subscription available for purchase with AutoCAD Design Suite 2014?

Yes, Autodesk Subscription and Autodesk Subscription with Gold Support are available for purchase with all editions of AutoCAD Design Suite 2014.

6.2 What benefits does Subscription offer?

Autodesk Subscription gives AutoCAD Design Suite 2014 customers a workflow advantage with more cloud computing capabilities and capacity for Autodesk 360 cloud services, upgrades to the latest software releases and workflows, online technical support, and flexible licensing privileges.

- **The Latest Software Releases and Suites Workflows**
AutoCAD Design Suite 2014 customers receive the latest software product releases included with their Suite, which may feature valuable new workflow functionality unique to suites. This helps ensure customers always have access to the most up-to-date toolset that gives them the competitive edge they need to respond to changing business requirements.
- **More Cloud Computing Capabilities and Capacity**
AutoCAD Design Suite 2014 customers on Subscription have greater cloud computing capabilities and more storage capacity with Autodesk 360. As a result, they can better connect their workflows by viewing and sharing more design files on the web or mobile devices, simulating and visualizing more design options, and improving project results with web-based collaboration.
- **Online Technical Support**
Online technical support helps Subscription customers to more quickly resolve issues and get back to work. Subscription customers also have the option to purchase higher levels of Autodesk technical support if needed.

6.3 How can I access my Subscription benefits?

Simply [log in to the Subscription Center](#) to begin accessing your Subscription benefits.

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